

## Can't get Caddx Nx series panel to arm in any mode

### Step-by-Step 50867466

We have seen issues with getting the receiver to work on this panel if the downloader is currently connected to panel if tech has been performing a direct wire download. Verify there is no laptop currently connected if having problems getting fobs to work. We have also seen that if the tech is using the 540E module (a module similiar to the VIP) it may cause setup issues with the Ce3. We suggest removing the 540E until the Ce3 receiver is connected and working, then reconnect the 540e module.